

29th September 2022

Parent Code of Conduct

Dear Parent/Carer,

I must insist that all parents/carers, as well as extended family members who are responsible for collecting children from JQA, abide by our clear [Parent Code of Conduct](#) on the website which I have summarised below.

We will never tolerate aggressive or threatening behaviour towards our staff. Unfortunately today, we had a situation in Reception that caused us to have to follow our Lockdown procedure as a precaution due to the actions of two adults. Children and staff responded superbly to this as they have practised for such an eventuality. The adults never entered beyond our Reception maglocked doors so all students were safe – [JQA is a safe and secure place of learning as OFSTED have outlined in their report](#). After a short while, the situation was diffused by me in Reception with the help of the police but both the Deputy Headteacher and a member of the public were so alarmed by the conduct of these adults that they felt they had to seek assistance from the police - who responded almost immediately. This is absolutely unnecessary and unacceptable and sets a poor example for our children. Staff at this school work tirelessly to support our children and this community.

We continue to welcome and encourage parents/carers to participate fully in the life of the Academy. [Collaboration is a CORE value](#) and we only succeed as a team. With these values in mind, we expect parents/carers to respect the ethos of our school by adhering to the [Parent Code of Conduct](#) and using the [Family Handbook](#) to support their child's journey at JQA:

- Understanding that both teachers and parents/carers need to work together for the benefit of their children
- Parents and carers can do this by adhering to their part of the [Home-School Collaboration Agreement](#)
- Demonstrating that all members of the school community should be treated with respect, and therefore set a good example in their own speech and behaviour when communicating with any member of the school's community
- Seeking to clarify a child's version of events with the school's view, in order to bring about a peaceful solution to any issue
- Correcting their own child's behaviour, especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour
- Approaching the school courteously to help resolve any issues of concern
- Being on time for any meetings with staff in the school
- Ensuring their child does not bring in any items that might cause themselves or others any harm.

We would expect that all parents/carers would abide by this and make all persons responsible for collecting students aware of this Code of Conduct. **Where this is not the case, be certain, we will take action.**

Yours sincerely,



Mr J Barton - Headteacher